

How to Log-In to Blackboard

You may access Bb courses via the following URL:

<http://online.tarleton.edu/Dual/DualLoginPage.htm>

The screenshot shows the Tarleton State University Blackboard login page. At the top, there is a navigation bar with links for 'en Español', 'myGateway', 'Blackboard', 'Calendar', 'Directories', and 'Maps & Directions'. Below this is a search bar. The main content area is divided into three columns. The left column, titled 'CITDE', lists various support services. The middle column, titled 'WELCOME!', features a large banner with a laptop displaying the Blackboard logo and the text 'Course Log-In'. Below the banner is a 'Need Help? Contact Our Helpdesk.' section with contact information and a table of 'FALL 2010 HELPDESK HOURS'. The right column, titled 'ANNOUNCEMENTS', contains sections for 'FACULTY' and 'STUDENTS' with links to various resources. At the bottom right, there is a 'SUPPORT' section with links to various resources and a 'MAINTENANCE SCHEDULE' section.

FALL 2010 HELPDESK HOURS	
Monday - Thursday	8:00 am - 10:00 pm
Friday	8:00 am - 8:00 pm
Saturday and Sunday	2:00 pm - 10:00 pm

While this does mean you have to *click twice* to get to the "true" log-in page, it is the only place we have to provide you with updates if Blackboard becomes un-available. Updates on system status are always provided on the right-hand side of the page.

Another way to navigate to this page is from the main [TSU Website](#). You can click on 'Blackboard' in the upper right-hand corner if you don't already have the page bookmarked.

User ID/Password

Each student is issued a 9-digit **University ID** number which is to be used for accessing student record information (DuckTrax), WebCT/Bb, and for obtaining Tarleton computer access accounts through the User-Claim process. You must go to DuckTrax to reset your PIN. Click here to [Reset PIN](#) .

[Look up University ID](#)

[Claim University ID](#)

Making Your Computer Work With Blackboard

The first step in making sure your computer is properly configured to use Blackboard is to complete a ['Browser Check'](#). If you receive all 'Checks', your computer should work properly with Blackboard. If, however, you receive any 'Xs', contact our helpdesk for help in properly configuring your computer.



